This form must be completed to withdraw from a distance or off-premises contract within 14 (calendar) days from receipt of the goods or from the date of conclusion of the contract in the case of provision of a service.

The parts in italics are to be completed, those highlighted in gray to be deleted.

Withdrawal form for distance contracts or negotiations away from business premises pursuant to art. 49, paragraph 1, lett. h) of the Consumer Code

Date
Respectable. name of the professional / company Address
sent by e-mail to: <i>insert e-mail address</i> or faxed to number: <i>insert fax number</i> or
registered letter with return receipt
Hereby the undersigned (insert name and surname of consumer who has concluded the contract), by sending this form I notify the withdrawal from the sales contract of the following goods / services, ordered on (insert date of conclusion of the contract) and received on (insert date of receipt of goods).
I undertake to return the goods at my expense without undue delay and in any case within 14 days from this date. At the same time I ask for the reimbursement of all payments made by me, equal to Euro (insert amount paid) by (enter the payment method used to pay the price, for
example: bank transfer - IBAN code (in case of national transfer, insert IBAN code; if cross-border transfer also BIC code) or for example re-credit on the credit card used for payment) within the same term.
Sincerely